



## Imagine the Impossible... ...Find a Way to Do It!

Discover How to Make the Impossible . . . Routine

- Increase Productivity, Sales and Profits
- Enhance Customer and Employee Satisfaction
- Improve Team Morale and Foster Communication
- Uniquely Market Sales and Services
- Reduce Employee Stress, Turnover, Absenteeism, and Associated Costs

### Why hire this guy?

Tim merges 25 years of expertise from . . .

- Healthcare management and consulting
- Improvisational communication training
- Professional magic and comedy

. . . so you will have entertaining Keynote, Break-out & Creative Inter-Active sessions that will educate, engage, and leave a lasting impression!

### What are the Programs?

**Apathy vs. Empathy** - Great Customer Service & Effective Teams

**Building a Great Team Environment** -Personal Mission to Powerful Team

**Can We All be Right?** - Conflict resolution for enhanced results

**Creating a Useful Attitude** - Positive Outlook for Productivity

**Effective Change Management** - Leadership with Empathy

**Humor In the Workplace** - Creating Fun AND Productive Environments

**Improv training** – Corporate Team Building and Interactive Workshops

**Resiliency Rx: Stress Management** - The Benefit of Humor to Relieve Stress

**What Does it Cost to Pay Attention** - Useful Time Management for Success

**Tim Dumas** - Spzaker & Consultant

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*"Tim is an engaging speaker who easily held our group's attention. He has a speaking style and personality that makes hard-to-digest information easily accessible. I would recommend him without question for any upcoming speaking engagements your group may have."* **Dave Navarro, Quality Assurance Manager at 3Dsolve, RTP, NC**

*"Tim's presentation was not only informative but entertaining. Tim interacted with attendees and kept everyone's attention through the use of humor and magic. He tailored the presentation to fit our needs which made the information even more relevant for us. We will definitely be having Mr. Dumas return!"* **Bonnie S. Clinebell, B.S.,R.T.(R)(M), Program Director Radiologic Technology, North Country Community College**

